FRD: Heatmap Enhancements

QuestionPro

Problem Statement

- The heatmap is an extremely powerful tool and that will undergo a continuous improvement process.

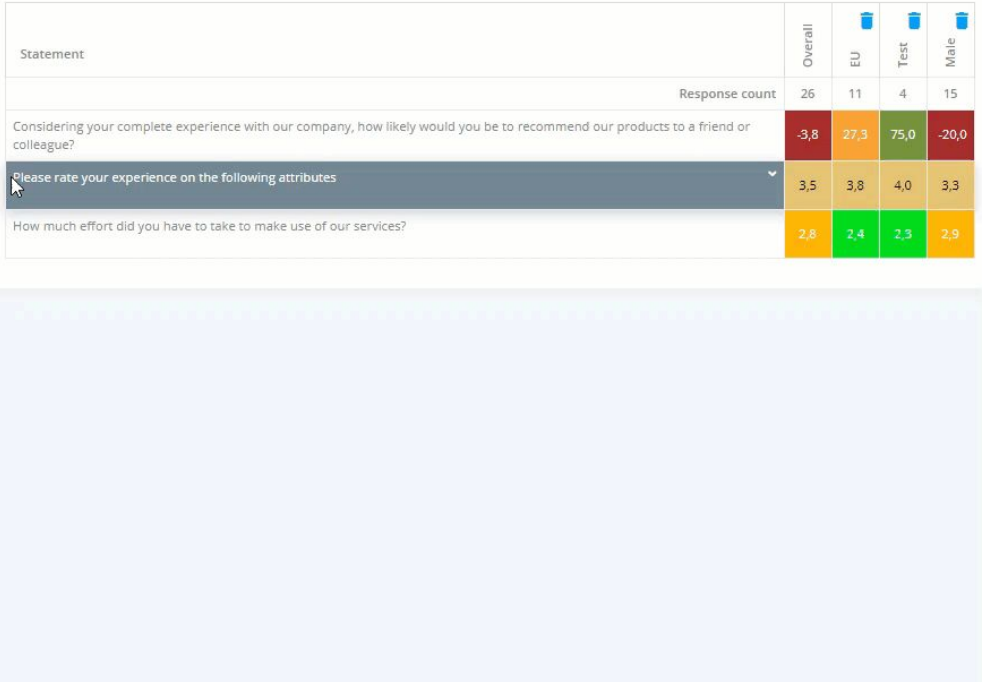
User Stories

- As a XA user, I want the heatmap to be as flexible as possible to entertain multiple use cases as per the customers' requirement.

Matrix Enhancement

Enhancement 1 - Matrix Questions

Use Case: When Matrix questions are used, the header should be visible along with a drop down to show/hide the matrix rows



Statement	Overall	EU	Test	Male
Response count	26	11	4	15
Considering your complete experience with our company, how likely would you be to recommend our products to a friend or colleague?	-3,8	27,3	75,0	-20,0
Please rate your experience on the following attributes	3,5	3,8	4,0	3,3
How much effort did you have to take to make use of our services?	2,8	2,4	2,3	2,9

Filter Hierarchy

Enhancement 2 - Filter Hierarchy

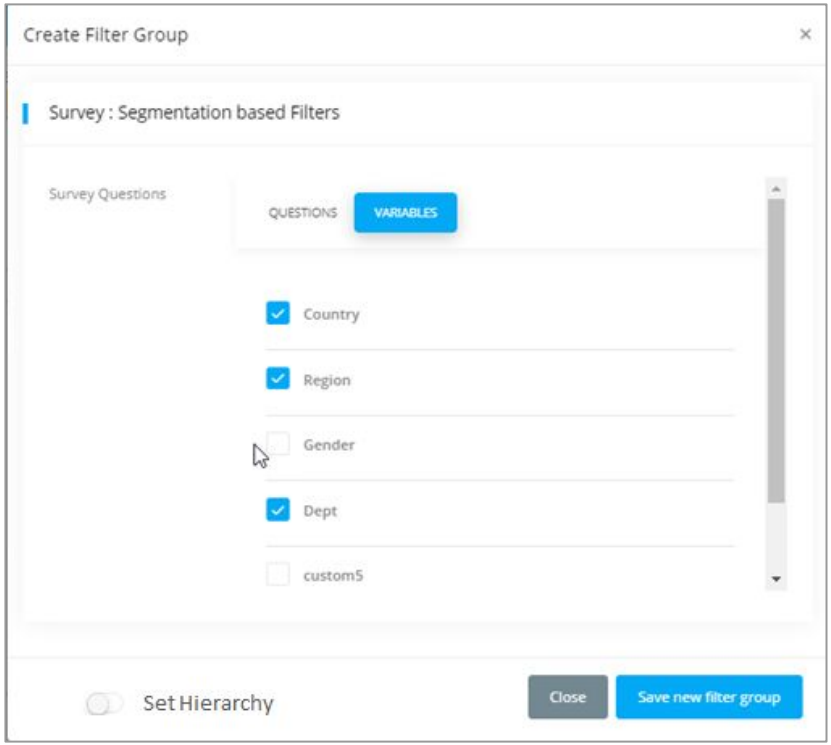
Use Case: Ability to create a Hierarchy of filters so that data in the filter is filtered based on the selection of particular filter

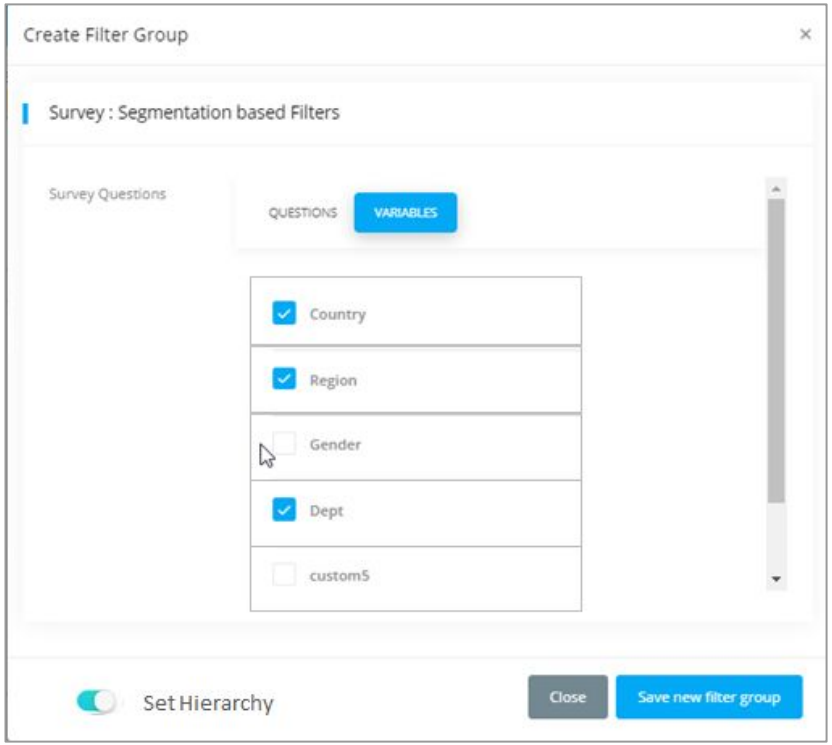
Example

CV1: Country	CV2: State
India	Maharashtra
USA	Bengal
	New York
	Texas

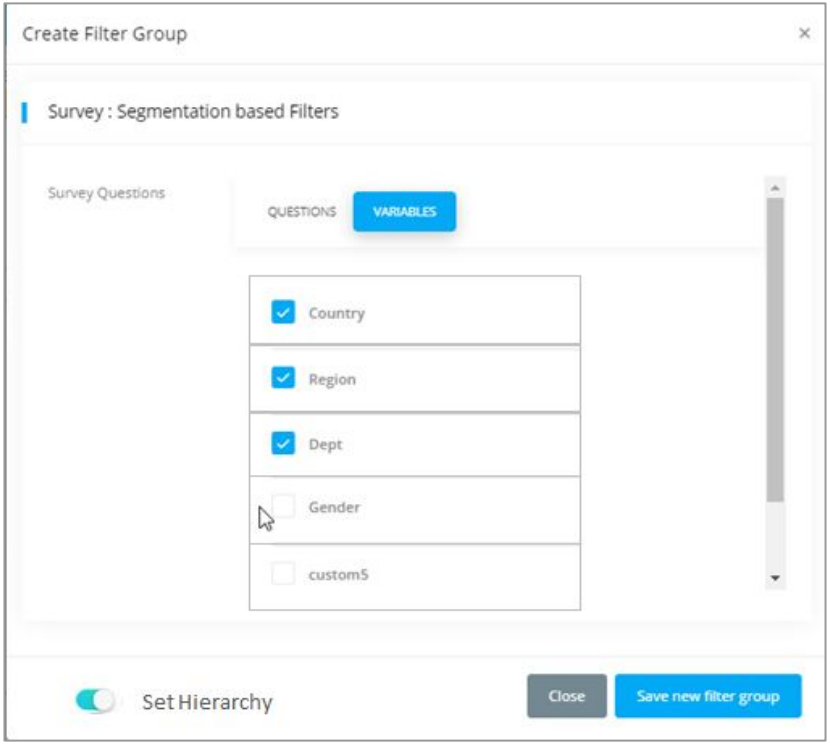
If India is selected in the first dropdown, the user should see states of India only

Enhancement 2 - Filter Hierarchy





Enhancement 2 - Filter Hierarchy



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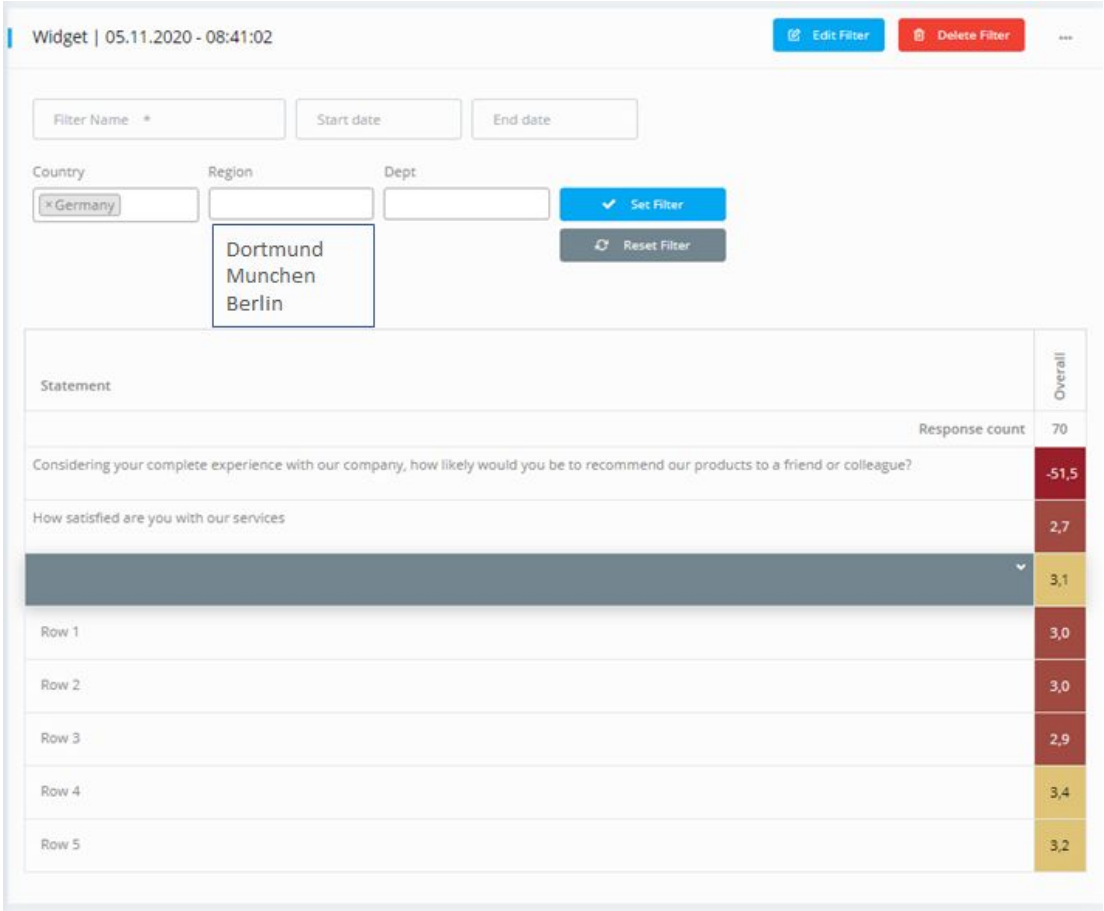


Filter and Column Management

QuestionPro

Enhancement 3 - Filter and Column Management

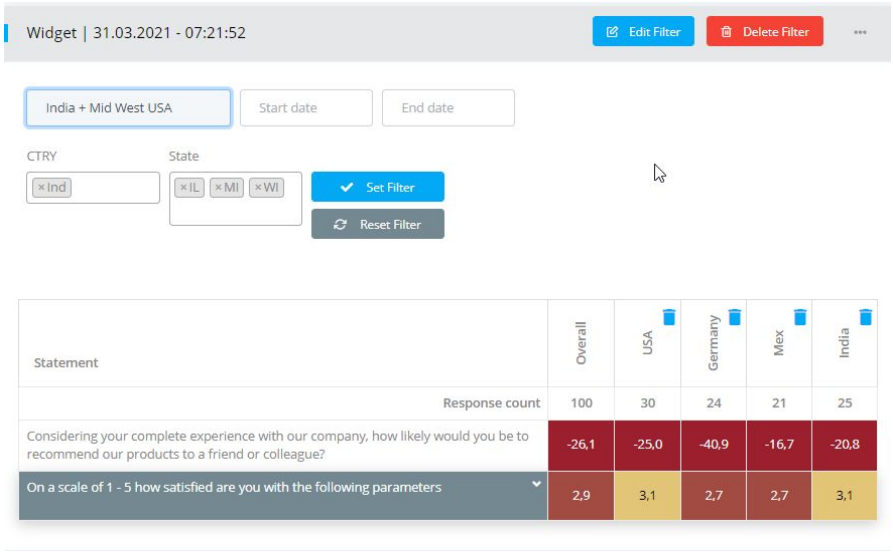
Use Case: Ability to add AND/OR functionality to column filters and having the ability to edit the filters

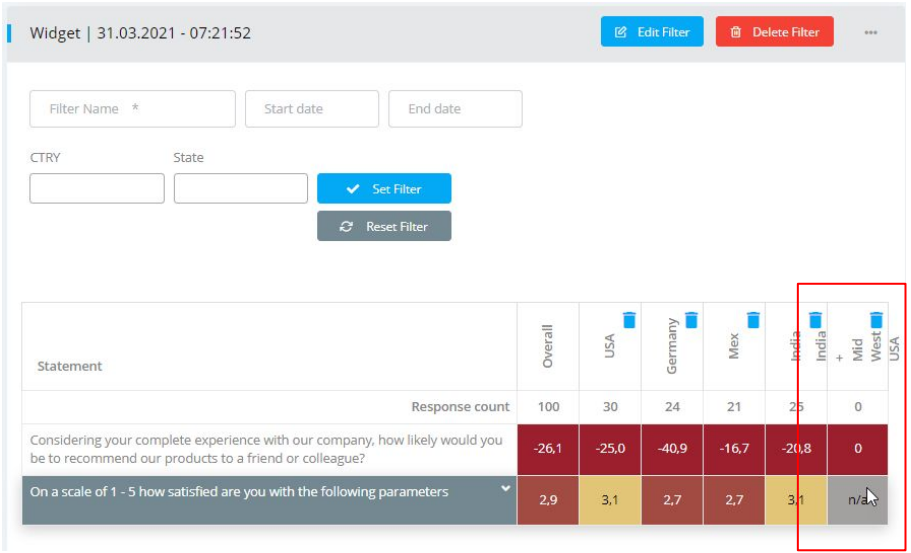
Problem: Currently a user cannot add an OR functionality amongst multiple selected filters.

Solution: Provide a Setting “Manage Columns”. This setting will contain list of columns with the set filter. This filter can then be editable as well.

Enhancement 3 - Filter and Column Management

Example: I want a column to show details of India as well as MidwestUS

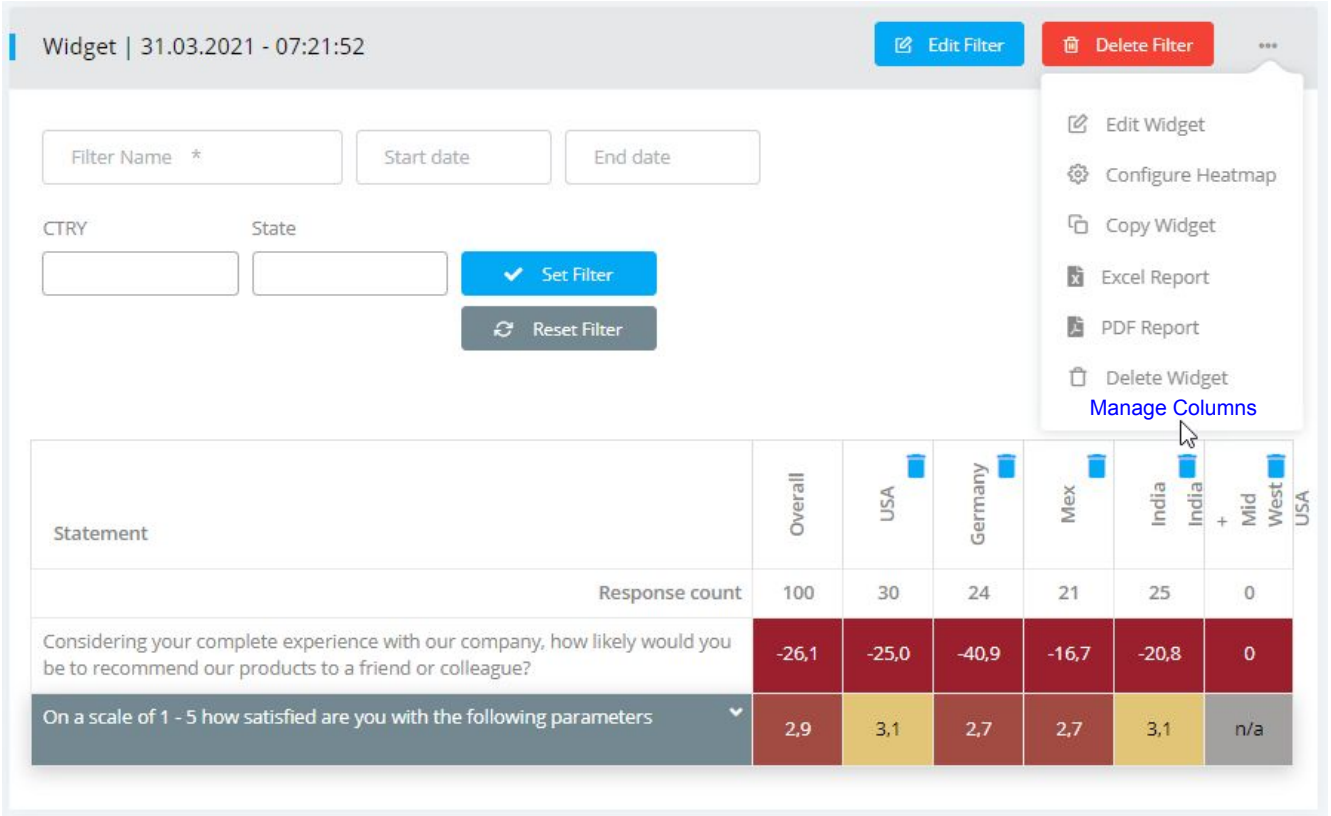




No data will be shown because of the default AND operator

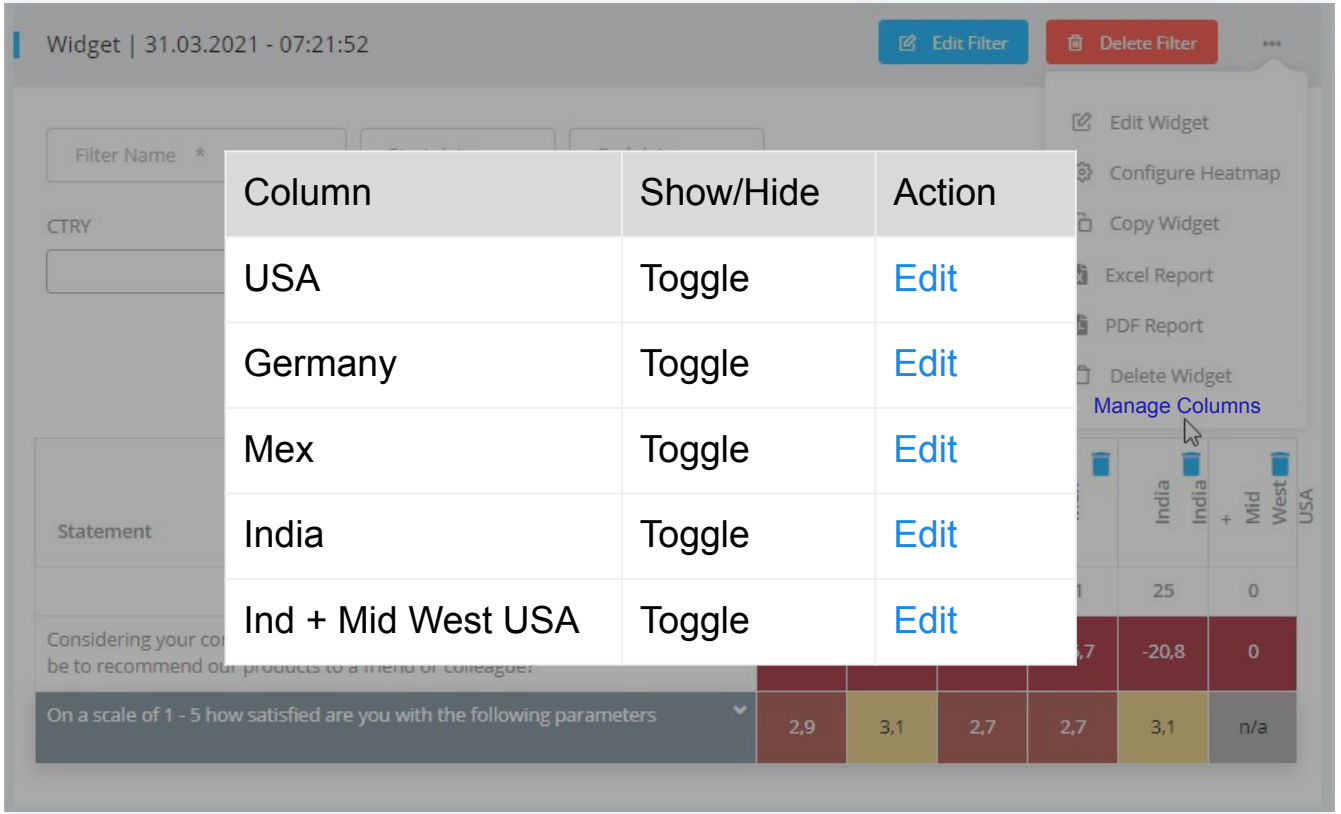
Enhancement 3 - Filter and Column Management

Solution: Go to Manage Columns



Enhancement 3 - Filter and Column Management

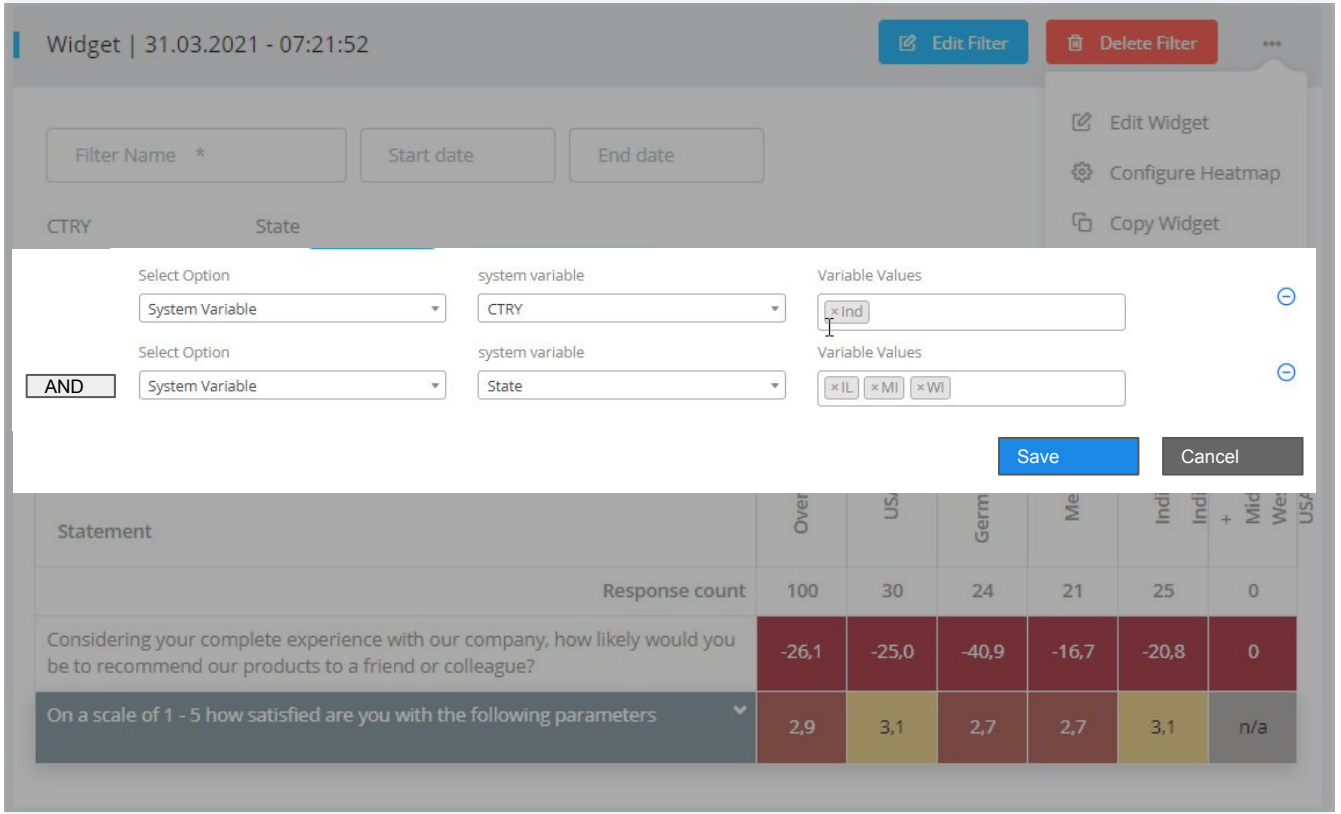
Solution: Edit the column whose operator needs to be changed



Column	Show/Hide	Action
USA	Toggle	Edit
Germany	Toggle	Edit
Mex	Toggle	Edit
India	Toggle	Edit
Ind + Mid West USA	Toggle	Edit

Enhancement 3 - Filter and Column Management

Solution: Make any changes to the filter



Enhancement 3 - Filter and Column Management

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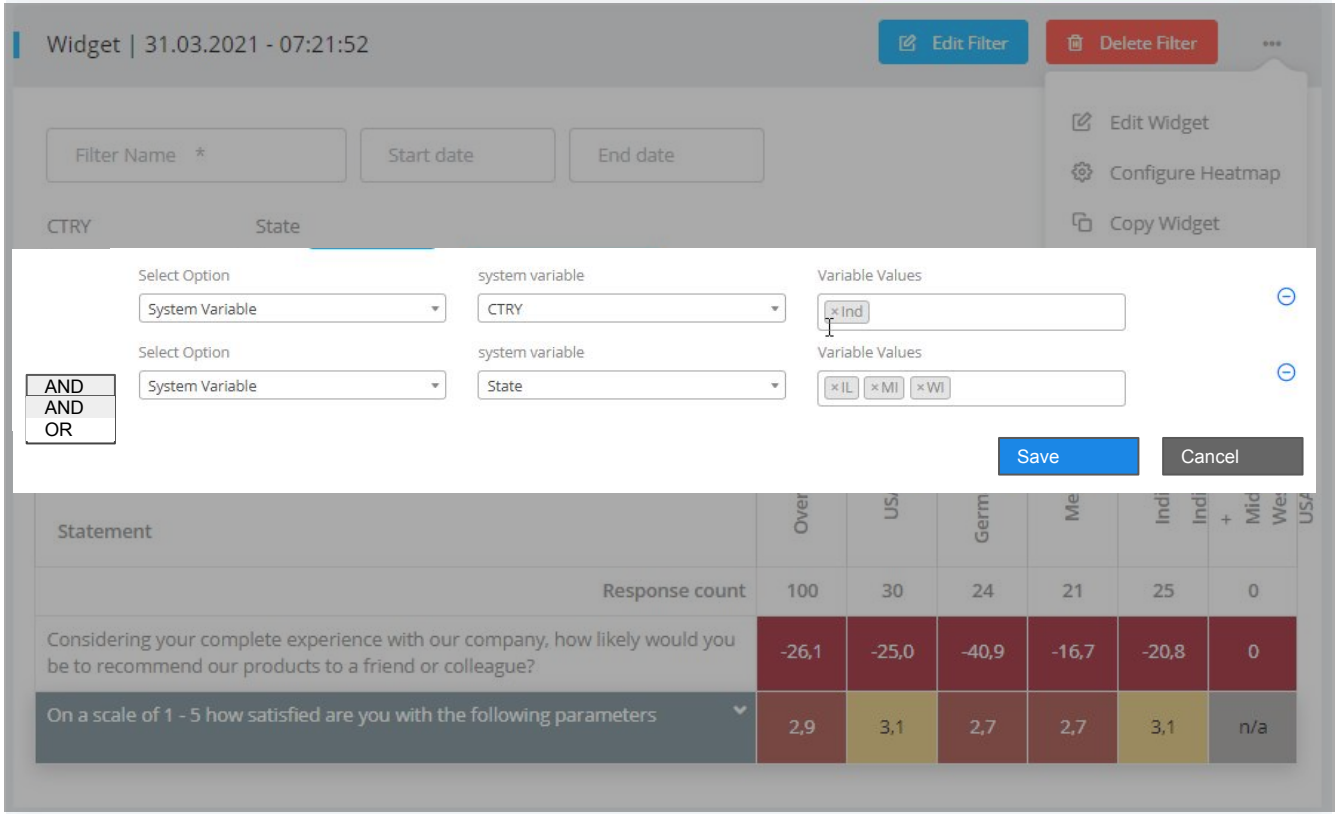
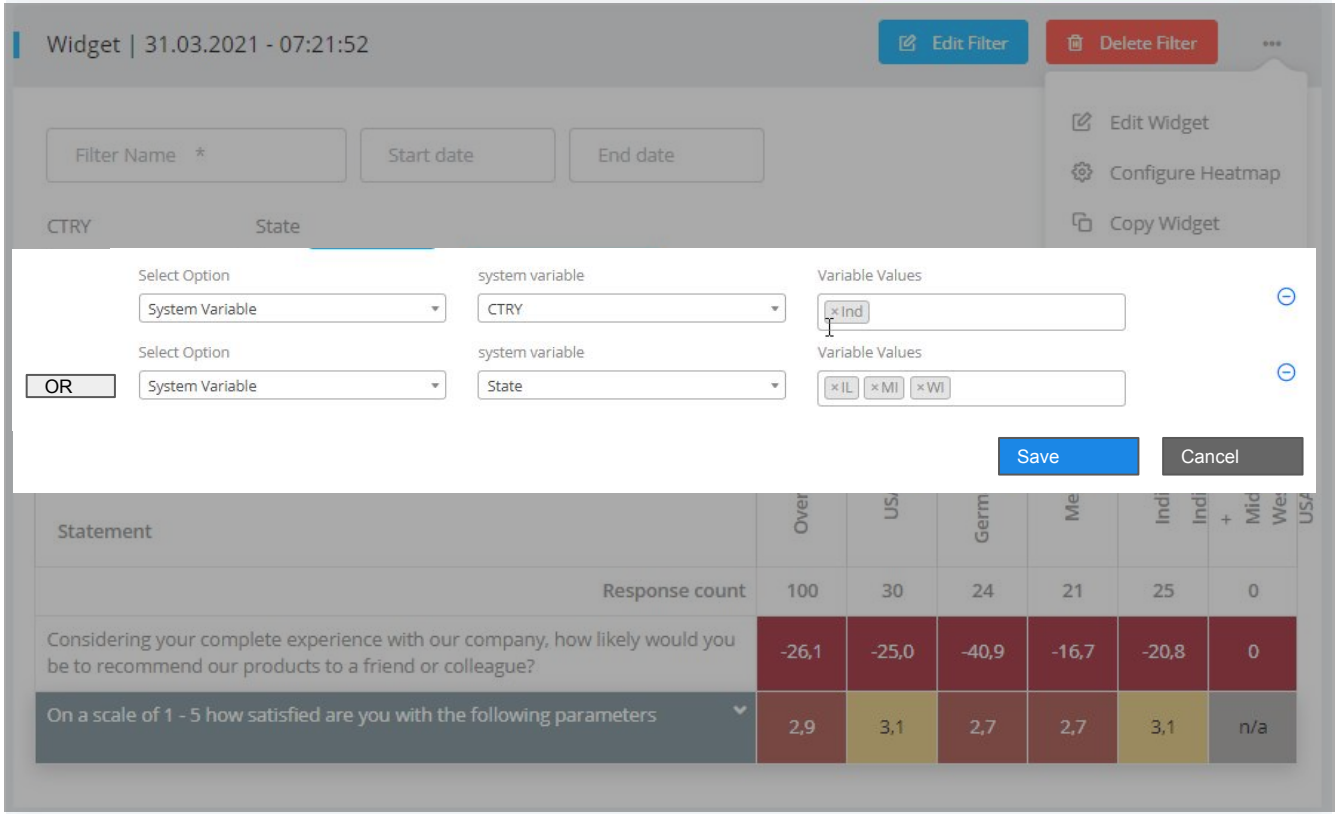


Enhancement 3 - Filter and Column Management

Solution: Make any changes to the filter and Hit Save



Enhancement 3 - Filter and Column Management

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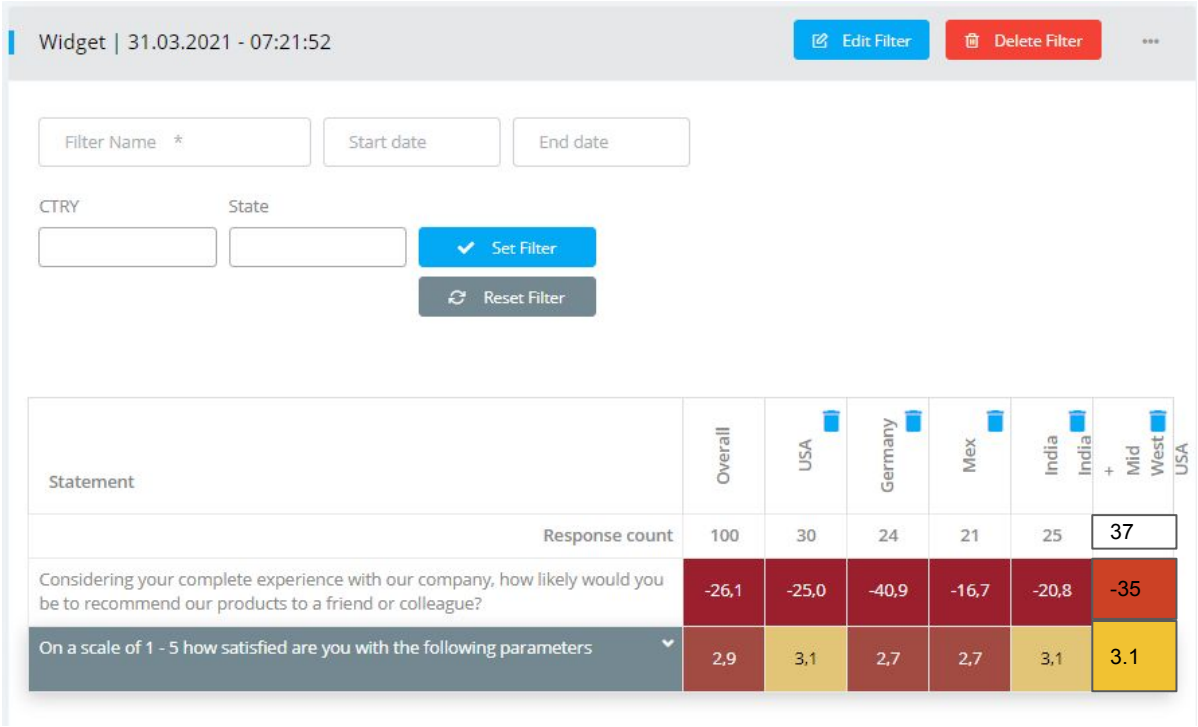

Thank You!